



Hermann Police Department

Frank J. Tennant, Chief of Police

January 29, 2006

To Whom It May Concern:

The City of Hermann teamed up with Wireless USA/Motorola in April of 2002 to update the much outdated base radios the City possessed and to provide the newly established Hermann Communications with the best equipment to begin dispatching Hermann Police, Fire, Ambulance and Utilities. Due to the fact the City of Hermann had never had a dispatch center, this required basically building a system from the ground up which had to be completed in a relatively short period of time. In August of 2002 two Centracom Gold Elite Consoles were purchased as well as a new base radio for Hermann City Hall and supporting equipment for approximately \$153,000. Wireless USA/Motorola worked tirelessly to complete the project within our time constraints so that in October of 2002 Hermann Communications was fully operational and on-line.

I have found the employees of Wireless USA/Motorola to always be professional in their duties and to perform high quality work. We have had an excellent working relationship with them since day one. As an example, in November of 2003 we had a problem with our ambulance channel. Motorola employees worked through Thanksgiving weekend to correct the problem and ensure our system was working properly.

I am happy to provide this reference to you for Wireless USA. Please feel free to contact me if you have any questions about any detail of this referral.

Respectfully,

A handwritten signature in cursive script that reads "Vera L. McDowell".

Vera L. McDowell
Communication Supervisor
Hermann Police Department

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